A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of January 2025

Data for the month ending January 2025

| S.No. | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the | | Average Resolution time^^ (in days) |
|-------|-------------------------------|--|---------------------------------|------------------|----------|-----------------------------------|--------------------------------------|-------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges (if relevant) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | |

| | B. Data of complaints in respect of No | | | • | | Trustees (DTs) for | the month of Ja | nuary 2025 |
|-------|--|--|---------------------------------|---------------------------------------|------------|--------------------------------|--------------------------------------|-------------------------------------|
| S.No. | Received from | Carried forward from previous month | Received during the month | nth ending Jan Total Pending \$ | Resolved** | Pending at the mont | | Average Resolution time^^ (in days) |
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 3 | 0 | 3 | 0 | 0 | 6 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges (if relevant) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 3 | 0 | 3 | 0 | 0 | |

^{**}Should include complaints of previous months resolved in the current month, if any.

^{^^}Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

| • | No. of compliants | Reason for Pendency |
|----|-------------------|---------------------|
| NA | NA | NA |

| SN | Month | omplaints data on hal Carried forward from previous month | Received | Resolved | Pending |
|----|-----------------|---|----------|----------|---------|
| 1 | August, 2024 | 0 | 1 | 0 | 1 |
| 2 | September, 2024 | 1 | 1 | 2 | 0 |
| 3 | October, 2024 | 0 | 4 | 3 | 1 |
| 4 | November, 2024 | 1 | 2 | 2 | 1 |
| 5 | December, 2024 | 1 | 5 | 6 | 0 |
| 6 | January, 2025 | 0 | 3 | 3 | 0 |
| | Grand Total | | 16 | 16 | 0 |

#The information includes complaints from A+B as above

| Trend of annual (Financial Year) disposal of complaints | | | | | | | |
|---|-------------|---------|----------|----------|---------|--|--|
| SN | Year | Carried | Received | Resolved | Pending | | |
| 1 | 2020-21 | 155 | 199 | 90 | 264 | | |
| 2 | 2021-22 | 264 | 149 | 204 | 209 | | |
| 3 | 2022-23 | 209 | 16 | 32 | 193 | | |
| 4 | 2023-24 | 193 | 18 | 210 | 1 | | |
| 5 | 2024-25 | 1 | 21 | 22 | 0 | | |
| | Grand Total | | 403 | 558 | 0 | | |

[^]Should include total complaints pending as on the last day of the month, if any.